

EMOTIVA®



BASX™ A-400z

Zone Distribution Amplifier
User Manual

Important Safety Precautions and Explanation of Symbols



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important installation, operation, and service instructions in this manual.



The lightning flash with arrowhead symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated dangerous voltages within the enclosure that may be of sufficient magnitude to constitute a risk of electrical shock to the user.

Please read this manual thoroughly before attempting to install, configure, or operate the BasX A-400Z Zone Distribution Amplifier. After successful installation and configuration of the A-400Z, be sure to retain this manual in a safe place for future reference.

Safety is a key component to a long lasting and trouble free installation. Please read and follow all instructions and heed all warnings on the A-400Z and in this manual. The vast majority of the subsequent safety precautions are common sense. If you are not comfortable with the installation of audio/video entertainment equipment, you should seek the services of a qualified installation professional or call us for help.



WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT USE THE A-400Z NEAR WATER OR IN WET LOCATIONS, DO NOT EXPOSE IT TO RAIN OR MOISTURE, DO NOT EXPOSE IT TO DRIPPING OR SPLASHING FROM OTHER SOURCES, AND ENSURE THAT NO OBJECTS FILLED WITH LIQUIDS (SUCH AS VASES) ARE PLACED ON IT. DOING SO MAY RESULT IN DAMAGE TO THE UNIT AND THE RISK OF ELECTRIC SHOCK, WHICH MAY RESULT IN BODILY INJURY OR DEATH.



WARNING: TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE THE COVER FROM THE A-400Z. THERE ARE NO USER-SERVICEABLE PARTS INSIDE THE UNIT. REFER ALL SERVICE TO QUALIFIED SERVICE PERSONNEL.

Do not install the A-400Z near or above any heat sources such as radiators, heating vents, or other apparatus' that produce heat. Do not block any ventilation openings or heat sinks. Avoid installing the unit directly above other heat-producing equipment unless sufficient ventilation or forced-air cooling is provided.

Do not install the A-400Z in locations without proper ventilation. The A-400Z should not be operated on a bed, sofa, rug, or similar surface that may block vents. The unit should not be installed in an enclosed location such as a bookcase, cabinet, or closed equipment rack unless sufficient forced-air ventilation is provided.

Always install your A-400Z according to the manufacturer's instructions and only use attachments or accessories specified by the manufacturer.

Do not install the A-400Z on any stand, shelf, or other piece of furniture that is unable to support its weight. If a cart is used to move the unit, use caution to avoid injury from tip-over.

Connect the A-400Z only to power sources of the correct voltage (as shown in this manual and on the A-400Z unit).

Protect power supply cables from being pinched, walked on, or otherwise damaged. Be especially careful where the power cable enters the power outlet and the unit.

Only connect the A-400Z to an electrical outlet or extension cord of appropriate type and rating.

DO NOT defeat the safety purpose of a grounding or polarized plug by removing ground pins or using unsafe adapters. A polarized plug has two blades - one wider than the other. A grounding plug has a third ground prong in addition to the two main conductors. The wide blade or third grounding prong is provided for your safety. If the provided plug does not fit your outlet, consult an electrician to replace your obsolete outlet. If you replace the power cord, only use one of similar type and equal or greater current rating.

The power cable for the A-400Z should be unplugged from the outlet during severe electrical storms, or when unused for a long period of time.

Only replace the fuse(s) in the A-400Z with fuse(s) of proper value and voltage rating.



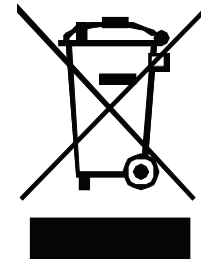
The A-400Z should only be cleaned as directed in the manual. Avoid spraying liquids directly onto the unit and NEVER spray liquids into the vents. Care should be taken so that small objects do not fall into the inside of the unit.

You should seek service for your A-400Z by qualified service personnel if any of the following occur:

1. The power-supply cord or the plug has been damaged.
2. Objects or liquid have fallen or spilled into the vents.
3. The unit has been exposed to rain.
4. The unit exhibits a marked change in performance.
5. The unit has been dropped, or its enclosure or chassis is damaged.

NOTE: TO COMPLETELY DISCONNECT THE A-400Z FROM THE AC POWER MAINS, DISCONNECT THE AC POWER CORD FROM THE AC RECEPTACLE.

NOTE: THE POWER CORD ON THE A-400Z MUST REMAIN READILY ACCESSIBLE AT ALL TIMES.





BasX A-400Z Zone Distribution Amplifier

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BasX A-400Z

Introduction

Thank you for purchasing the new Emotiva BasX A-400Z Zone Distribution Amplifier.

The BasX A-400Z is a high-current two-channel audio distribution amplifier with some unusual and exceptionally useful features. The BasX A-400Z combines two powerful channels of high-quality audio amplification, with flexible relay-controlled output switching, and the ability to drive even the most difficult loads. The A-400Z utilizes proven technology, including class A/B output circuitry, a processor controlled intelligent protection system, and true commercial grade construction and components, to deliver excellent sound, superior technical performance, outstanding reliability, and amazing flexibility.

The powerful audiophile grade Class A/B stereo amplifier inside the A-400Z is capable of delivering 100 watts RMS/channel into 8 Ohms, 150 watts RMS/channel into 4 Ohms, and 250 watts RMS/channel into 2 Ohms, with an extremely low noise floor and vanishingly low distortion. The A-400Z has four separate pairs of full-sized speaker terminals, each controlled by its own relay, each operated by a convenient front panel push-button.

The A-400Z is the ideal choice for powering several stereo pairs of speakers in different zones, and can power up to four pairs of 8 Ohm speakers, or two pairs of 4 Ohm speakers. And, because it can power loads as low as 2 Ohms, and is stable into loads as low as 1 Ohm, it is also the perfect choice for driving difficult loads - including certain electrostatic and ribbon speakers whose impedance dips very low at certain frequencies.

For unmatched flexibility, the BasX A-400Z also features a built-in 80 Hz high-pass filter for use with systems that include one or more subwoofers, and a rear-panel Master Volume control for matching the gain of the A-400Z to your other gear.

Happy listening!

The Emotiva Team

About This Manual

This manual will provide you with the information you need to get started enjoying your BasX A-400Z Zone Distribution Amplifier.

We suggest that you read through the entire manual; we kept things as short and direct as possible. Even if you're an expert user, you will probably find some interesting information and useful suggestions.

If you're really in a hurry to get started, please read the Quick Start section (on page 10); you may then read the remainder of the manual at your leisure.

You may wish to keep a copy of this manual with your records, and record serial numbers or other purchase information on the Notes page at the back.

BasX A-400Z

Features

The BasX A-400Z Zone Distribution Amplifier is an audio distribution amplifier that combines two powerful channels of high-quality audio amplification with four separate relay controlled pairs of speaker outputs. This makes the A-400Z the ideal choice for driving two pairs of 4 Ohm speakers, or up to four pairs of 8 Ohm speakers, in different zones. And, because the A-400Z is designed to work with loads as low as 2 Ohms, and is stable into even 1 Ohm loads, it is also the perfect amplifier to pair with difficult to drive loads like certain electrostatic loudspeakers. The A-400Z also features a built-in 80 Hz high-pass filter, avoiding the need for a separate crossover if you use it in a system with a subwoofer.

Some of The Features of the BasX A-400Z include:

- **True audiophile-quality sound** - As with all of our amplifiers, the BasX A-400Z was designed first and foremost to sound superb in a wide variety of audio applications.
- **Great sounding Class A/B output stage** - ensures smooth detailed sound, and incredibly natural imaging, without a trace of harshness or strain.
- **High-current output capability** - Each channel of the A-400Z is able to drive combined loads as low as 2 Ohms, and is stable into loads as low as 1 Ohm, which makes it ideal for driving multiple pairs of speakers in different zones, or for driving difficult to drive loads like low-impedance electrostatic loudspeakers.
- **Full-sized speaker outputs** - Four sets of full-sized five-way binding posts, each set controlled by its own relay, and operated by convenient front-panel pushbuttons.
- **Audiophile-grade fault protection** - entirely transparent under normal conditions, yet protects the amp and your other equipment from all common fault conditions.
- **Buffered line-level output** - for connecting additional stereo amplifiers or powered subwoofers.
- **Rear panel Master Volume control** - enables you to set the gain on the A-400Z to match your requirements and other equipment.
- **Switchable high-pass filter** - A switchable 80 Hz high-pass filter allows the A-400Z to operate full range, or to work seamlessly with one or more powered subwoofers.
- **Remote trigger input and output** - allow the A-400Z to be turned on by trigger-enabled equipment, and to activate other trigger-enabled equipment.
- **Top quality parts and construction throughout** - promise years of reliable service.
- **All-metal chassis and faceplate** - The heavy steel chassis and aluminum faceplate on the A-400Z offer both strength and rugged good looks.
- **Universal AC line voltage operation** - The BasX A-400Z will operate on either 115 VAC or 230 VAC, at 50 Hz or 60 Hz, and automatically detects and switches to the correct line voltage.
- **Standard IEC power inlet** - fits all standard and audiophile IEC power cables.
- **Fully three year warranty** - ensures that you'll be able to enjoy your A-400Z for years to come.

You can find more information about the BasX A-400Z on our website at www.emotiva.com.

BasX A-400Z

Unpacking

Your BasX A-400Z Zone Distribution Amplifier was carefully packed and should reach you in perfect condition. If you notice any shipping damage or other issues when you unpack it, please contact Emotiva immediately.

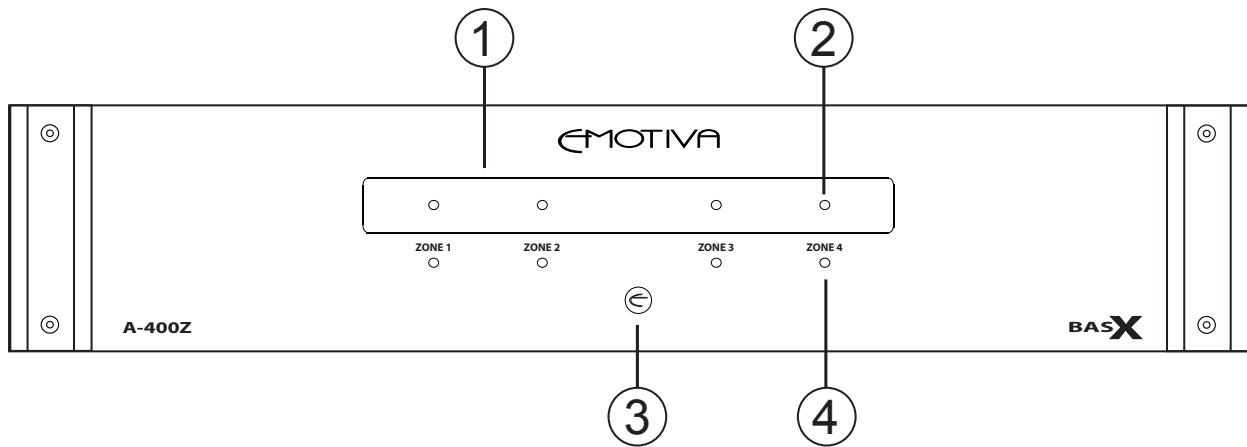
Gently remove your A-400Z from the packing carton and remove all wrappings and shipping material.

It is important to save the box and all packing materials in case your power amp ever needs to be moved or shipped back to the factory for service.

We truly value customer feedback and would like to hear from you.

BasX A-400Z

BasX A-400Z Front Panel



1. Status Display Window

This window houses the four blue status LEDs.

2. Status LEDs (one per output zone)

Each Status LED will illuminate blue when the zone it corresponds to is active.

Note: Each Status LED will be lit blue when the zone it corresponds to is active. All four Status LEDs will blink red when a fault occurs. If a fault occurs, it can be cleared by switching the A-400Z to Standby, then back to On.

3. Standby Button

Press to switch the amplifier On; press again to return to Standby; the halo ring around the button illuminate amber for Standby and blue for On.

Note: In order for the A-400Z to operate, the rear panel AC Power Switch must first be turned On.

4. Zone Push Buttons (one per output zone)

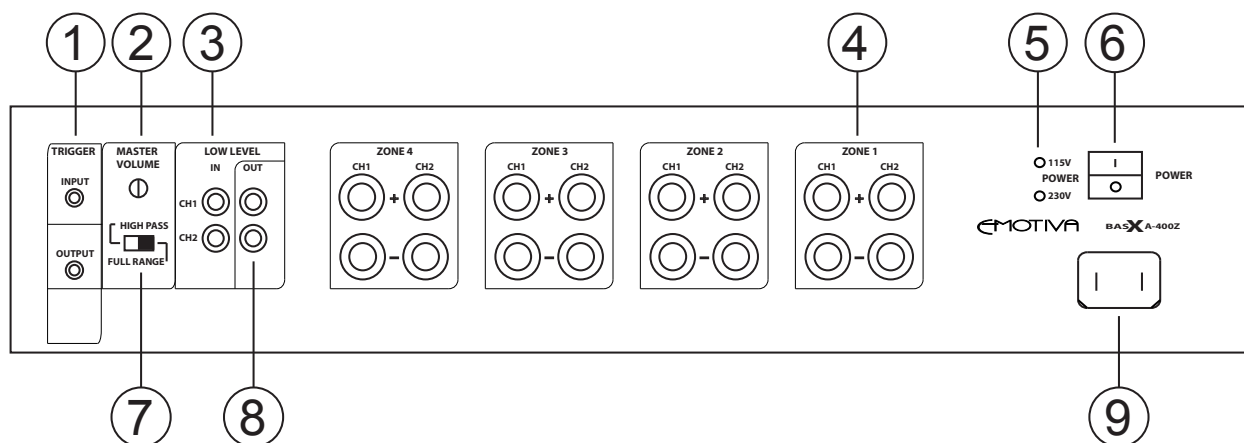
Internally, the A-400Z is a stereo amplifier, capable of driving very low impedance loads. When each Zone Push Button is pressed, the outputs of the A-400Z are connected to the stereo set of speaker terminals corresponding to that zone. Pressing the button again deactivates that zone.

Note: The status of each zone is stored when the A-400Z is placed into Standby, and restored when it is switched back On. The status is NOT stored when the A-400Z is switched Off from the rear panel Power switch, or when the power is fully removed.

THE DEFAULT STATUS, WHICH THE A-400Z WILL RETURN TO AFTER POWER IS REMOVED, IS: ZONE 1 = ENABLED; ZONE 2-4 = DISABLED.

BasX A-400Z

BasX A-400Z Rear Panel



1. Trigger Input and Trigger Output

The A-400Z is switched On (from Standby) when a trigger signal is presented at the Trigger Input; the A-400Z returns to Standby when the trigger signal is removed. When the A-400Z is On, a 12 VDC signal is sent from the Trigger Output to control other devices.

2. Master Volume Control

The Master Volume control allows you to reduce the gain on the A-400Z to match the gain of your other equipment if necessary. The Master Volume control does NOT control the level of the signal available at the Low Level Unbalanced Output.

3. Low Level Unbalanced (RCA) Inputs

Connect the stereo audio signal from your source to the stereo unbalanced RCA line level inputs on the A-400Z.

4. Speaker Terminals (one stereo pair per zone)

The A-400Z has a separate pair of heavy duty five way binding posts for each zone. Each set of speaker outputs is independently relay controlled by a front panel pushbutton.

5. Line Voltage Indicators

The BasX A-400Z automatically detects the correct line voltage for your area; the Line Voltage Indicators show which line voltage has been detected. The A-400Z will operate from either 115 VAC or 230 VAC at 50 Hz or 60 Hz.

BasX A-400Z

6. AC Power Switch

Switches the main AC power to the A-400Z On and Off. When this switch is Off, no controls operate (the A-400Z cannot be turned On from the front panel or by a trigger signal).

7. High Pass Filter Switch

The BasX A-400Z has a built-in high-pass (crossover) which can be enabled for use with a subwoofer. When this switch is set to Full Range, the A-400Z operates normally. When this switch is set to High Pass, the signal at the input of the A-400Z is passed through an 80 Hz 12 dB/octave high-pass filter.

Note: The signal at the Low Level Unbalanced Outputs is always full-range and is NOT affected by the setting of the High Pass Filter switch or the Master Volume control.

Note: When the A-400Z is used in a typical stereo installation the High Pass Filter switch is normally set to Full Range. When the A-400Z is used in a system with a subwoofer, the High Pass Filter switch is typically set to the High Pass position, applying an 80 Hz high-pass filter to the signal provided to the main speakers by the A-400Z. The subwoofer or subwoofers are then connected to the Low Level Unbalanced line level outputs, which provide a full-range signal, and the controls on the subwoofer are used to match the frequency response and gain of the subwoofer to those of the main speakers powered by the A-400Z.

8. Low Level Unbalanced (RCA) Outputs

These outputs provide a line level stereo signal which is a buffered copy of the input signal for use with additional zone amplifiers or powered subwoofers. The signal present at the Line Level Unbalanced Outputs is NOT affected by the settings of the Master Volume control or the High Pass Filter switch.

9. IEC Power Cord Receptacle

The A-400Z can be powered by 115 VAC or 230 VAC at 50/60 Hz. The IEC power cord receptacle accepts a standard removable IEC AC power cable (a high-quality commercial power cable is included).

BasX A-400Z

Quick Start

To get the most from your BasX A-400Z Zone Distribution Amplifier, we urge you to read the entire manual. If you just can't wait to listen to it, this section will cover the basics you need to get started.

- Find a secure location for your A-400Z.
- Connect your A-400Z to a signal source.
- Connect one pair of speaker outputs on the A-400Z to a pair of speakers (4 ohm or 8 ohm) using reasonably heavy gauge speaker wires (at least 16 gauge).
- Find some music you *really* like to listen to.
- Turn on your BasX A-400Z and your signal source and turn up the volume a bit!
- Enjoy!

While you're enjoying your A-400Z, it would be a great time to read the rest of the manual to learn more about it.

Connections

Connecting speakers to your A-400Z

Your A-400Z has no special connection requirements; audiophile grade five-way binding posts are provided for speaker connections.

- **Always** turn off the amplifier before connecting or disconnecting speaker cables or signal source interconnects.
- **Always** verify that your speaker cables are firmly attached, and not shorted to each other or to any other cables, before powering up your A-400Z.
- **Always** use high-quality speaker wire; 16-gauge or heavier.
- If you must use thinner wire, try to keep the length as short as possible.
- Be careful to wire all speakers “in phase” (the plus/red terminal on each speaker to the plus/red terminal on your amp).
- Try to use wires of equal length and gauge for both speakers in each pair (use the same gauge and length for both fronts, or for both surrounds; don’t use a long 16-gauge wire for one speaker and a short 10-gauge wire for the other).
- If you use stranded cables, use care to avoid short circuits (from stray strands touching).
- If you are planning to bi-amp your speakers, make sure to remove the jumpers on the input panel of each speaker. Failure to remove these will damage your amplifier.

Connecting an input source to your A-400Z

Connect a stereo input source to the Low Level Unbalanced Inputs on your A-400Z.

The Master Volume control may be used to match the gain of the A-400Z to your other equipment if necessary. If you don’t need to adjust the gain, we suggest leaving this control in the fully clockwise position (turned fully to the right).

The High Pass Filter Switch applies an 80 Hz 12 dB/octave high-pass filter to the audio signal coming into the A-400Z. This filter affects the speaker outputs on the A-400A but does not affect the signal appearing at the Line Level Unbalanced Outputs. In a system without a subwoofer this switch should be left in the Full Range position.

Connecting the Trigger Input and Trigger Output

The Trigger Input accepts a 12 VDC (nominal) trigger signal from another device via a standard 1/8” mono plug. When the trigger is asserted, the A-400Z will switch On; when the trigger is removed, the A-400Z will return to Standby mode. The Trigger Output sends out 12 VDC whenever the main power to the A-400Z is On (and NOT when it is in Standby mode) which can be used to switch on other units with trigger capabilities.

Care and Maintenance

Periodic Maintenance

Your BasX A-400Z requires no periodic maintenance or calibration.

Cleaning your A-400Z

- If necessary, the A-400Z should be cleaned gently with a soft rag.
- If something sticky gets on the front panel or case of the A-400Z, it should be cleaned with a mild cleaning solution applied to a soft rag, followed by wiping with a clean rag dampened with plain water and drying with a soft dry rag or cloth.

Note: DO NOT spray water or cleaning solution directly onto the A-400Z or into the vents.

BasX A-400Z

Specifications

Circuit Topology

The BasX A-400Z is an audiophile-quality Class A/B stereo amplifier with high current output capabilities. The A-400Z has four separate stereo speaker outputs, each controlled by a separate relay, operated by front panel push-button switches.

Audio Power Output

Output Power:

100 watts RMS/channel; at 1 kHz; THD < 0.02% THD; into 8 Ohms.

100 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.2%; into 8 Ohms.

150 watts RMS/channel; at 1 kHz; THD < 0.02% THD; into 4 Ohms.

150 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.2%; into 4 Ohms.

250 watts RMS/channel; at 1 kHz; THD < 0.02% THD; into 2 Ohms.

250 watts RMS/channel; from 20 Hz - 20 kHz; THD <0.5%; into 2 Ohms.

Power Bandwidth (at rated power; 8 Ohm load):

20 Hz to 20 kHz (+ / - 0.1 dB).

Broad Band Frequency Response :

5 Hz to 80 kHz +0/-2 dB.

THD + noise:

< 0.02%; at 1 kHz; at rated power.

Signal to Noise Ratio:

> 106 dB; ref FTC rated power; unbalanced input (A-weighted).

Damping Factor (8 Ohm load):

> 500.

Input Sensitivity (for full power; Master Volume control set to maximum):

650 mV.

Gain:

32 dB.

BasX A-400Z

Minimum Recommended Load Impedance

2 Ohms continuous; (1 x 2 Ohm load; 2 x 4 Ohm loads; 4 x 8 Ohm loads); per channel.
The A-400Z is fully stable into reactive loads whose impedance reaches as low as 1 Ohm.

Speaker Output Connections

Audiophile grade 5-way binding posts.

Power Supply

Linear power supply with heavy duty toroidal transformer.

Power Requirements

115 VAC or 230 VAC at 50 Hz or 60 Hz (automatically detected).

Protection

The A-400Z is protected against excessive operating temperature, shorted speaker connections, ground faults, and other common fault conditions.

Input Connections

Unbalanced (RCA).

Trigger

Trigger Input: 5 - 12 V (AC or DC).

Trigger Output: 12 VDC; can drive any load up to 120 mA.

Dimensions:

17" wide x 4" high x 19" deep.

Weight

Boxed: 38 lbs.

Unboxed: 27 lbs.

BasX A-400Z

Emotiva Audio Corporation Three-Year Limited Warranty

What does this warranty cover?

Emotiva Audio Corporation (Emotiva) warrants its products against defects in materials and workmanship. This warranty, and all rights provided hereunder, is granted to the original owner, and may be transferred by the current owner to a new owner if the unit is gifted or sold. In the event the original owner transfers ownership of the Product prior to the expiration of the applicable term described below, this Warranty shall terminate at the end of the original term.

This Warranty only applies to Products purchased directly from Emotiva or any of its Authorized Dealers or International Distributors.

Emotiva warrants any replacement product or part furnished hereunder against defects in materials and workmanship for the longer of the following: (i) the amount of time remaining under the original warranty, or (ii) 120 days from your receipt of the repaired or replaced product. The duration described in this paragraph is hereinafter referred to as the "Term".

TO THE FULLEST EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES RELATED TO THE ORIGINAL PRODUCT AND ANY REPLACEMENT PRODUCT OR PARTS (INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE) ARE EXPRESSLY LIMITED TO THE TERM OF THIS LIMITED WARRANTY. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU.

The original owner must make a claim within the Term of the Warranty. A claim shall not be valid (and Emotiva has no obligation related to the claim) if it is not made within the Term and if it is not made in strict compliance with the requirements of the "How do you get service?" section.

How long does this coverage last?

The warranty on the BasX A-400Z amplifier commences on the date of retail purchase by the original retail purchaser and runs for a period of three years thereafter. This warranty may be transferred by the current owner to a new owner at any time during the original term. Emotiva warrants any replacement product or part furnished hereunder against defects in materials and workmanship for the longer of the following: (i) the amount of time remaining under the original warranty, or (ii) 120 days from your receipt of the repaired or replaced product. The duration described in this paragraph is hereinafter referred to as the "Term".

What will Emotiva do?

Emotiva will, at its option, either: (i) repair the product, or (ii) replace the product with a new consumer product which is identical or reasonably equivalent (in Warrantor's sole discretion) to the product. In the event Warrantor, in its sole discretion, is unable to replace or repair the Product or it is not commercially practicable to do so, then: (i) if the claim was submitted during the first 365 days of the Term, Warrantor shall refund to you the purchase price that you paid for the Product; and (ii) if the claim was submitted after the first 365 days of the Term, Emotiva shall issue you a credit equal to the purchase price that you paid for the product. The credit may only be used for the purchase of merchandise from Emotiva, and cannot be used for freight charges.

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When a Product or part is repaired or replaced, any replacement item becomes your property and the replaced item becomes Emotiva's property. When a refund or credit is given, the Product for which the refund or credit is provided must be returned to Emotiva and becomes Emotiva's property.

What is not covered by this warranty?

This warranty does not apply: (i) to damage caused by use with products not manufactured by Emotiva, where the non-Emotiva product is the cause of the damage; (ii) to damage caused by service or maintenance performed by anyone who is not a representative of Emotiva; (iii) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (iv) to a product or part that has been modified after its retail purchase, where the modification caused or contributed to the damage; (v) to consumable parts, such as batteries or failure of or damage to the Product caused by batteries; (vi) if any Emotiva serial number has been removed or defaced on the product; (vii) glass or plastic panels, cabinetry, trim or other appearance items; (viii) cosmetic wear or damage to remote controls by user.

EMOTIVA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING FROM OR RELATED TO ANY DEFECTS IN OR DAMAGES TO ITS PRODUCTS. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

How do you get service?

In order to make a claim under the Warranty, you must:

1. Call or e-mail a customer service representative at 1-877-EMO-TECH (1-877-366-8324) or support@emotiva.com. You must provide a description of your problem, the serial number of the Product for which the warranty claim is being made, and the original purchase date.
2. Then, you will be provided with a warranty service authorization number ("WS").
3. Next, you must ship the Product to the following address, with the WS written in large, bold numbers on the outside of the box, and with the letters "WS" written before the number, for example: WS1234. Parcels arriving without a WS number on the outside of the box will be refused. The customer pays for the shipping to Warrantor. Warrantor pays for the shipping back to the customer within the continental United States only. Customer is responsible for shipping charges on all other warranty claims.

Emotiva Audio Corporation
Attn: Repair Department
139 Southeast Parkway Court
Franklin, TN 37064

BasX A-400Z

Units will be refused by Emotiva for the following:

- Product was sent without the WS#
- Product was sent with inadequate packaging.
- Product was damaged in transit.
- Product was shipped collect for shipping charges.

How does state law apply?

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

What if my product is damaged on the way to you?

Emotiva is not liable for damages that may incur while an item is in transport to us. Please purchase insurance when you ship your item. If your Product was not adequately packaged, we will refuse receipt and the damaged package will be returned to you at your cost. If you do not have the original Emotiva Audio packaging, please check with our sales department to purchase replacement-shipping cartons.

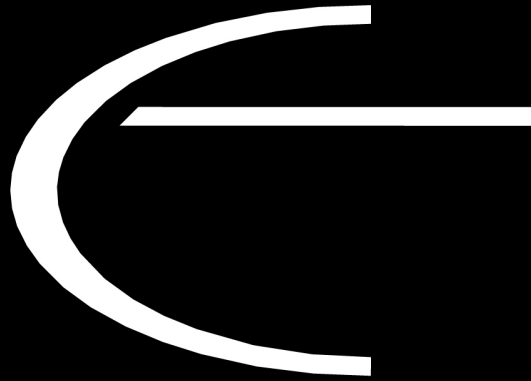
How does the Warranty and service apply to international orders?

The Product Warranty is only valid in the country where the Emotiva product was originally shipped via an authorized dealer, distributor, or direct from the Emotiva factory. The Warranty is subject to change at any time depending on the laws and regulations within your specific country. Please check with your distributor for a complete understanding of the warranty in your county.

If you purchased your Emotiva Product outside of the USA and wish to have it serviced at the factory, all freight charges are your responsibility. If you do not have an authorized distributor or repair center in your country, your Product must come back to the Emotiva USA factory for warranty service.

Notes

All information contained in this manual is accurate to the best of our knowledge at the time of publication. In keeping with our policy of ongoing product improvement, we reserve the right to make changes to the design and features of our products without prior notice.



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